

BUSINESS
ADMINISTRATOR
LEVEL 3
APPRENTICESHIP
STANDARD

End Point Assessment Organisation: Skillsfirst
Embedded qualification: Level 3 Diploma
in Administrative Operations



Group Workshops: 14

1-2-1 Sessions: up to 12 visits with a skillscoach.

Your skillscoach will work with you to build up your portfolio, complete functional skills (where required) and prepare for your end point assessment.

Workshop modules

Module 1 - The Organisation

Module 2 - Value of skills Part 1

Module 3 - Value of skills Part 2

Module 4 - Processes Part 1

Module 5 - Processes Part 2

Module 6 - Recap Session

Module 7 - Stakeholders Part 1

Module 8 - Stakeholders Part 2

Module 9 - Business Fundamentals

Module 10 - Policies

Module 11 - Relevant regulation

Module 12 - Recap Session

Module 13 - External environment factors Part 1

Module 14 - External environment factors Part 2



Expected Progress Plan

Mth 1	Mth 2	Mth 3	Mth 4	Mth 5	Mth 6	Mth 7	Mth 8
8%	16%	24%	32%	40%	48%	56%	64%
				FCT Skills			

achievement

Paperwork

Mth 9	Mth 10	Mth 11	Mth 12	Mth 13	Mth 14	Mth 15
72 %	80%	85%	90%	100%	100%	EPA GATEWAY
			,		EPA Gateway	

Entry requirements: Level 1 or higher initial assessment results: See functional skills explainer. End Point Assessment details: See EPA Guidance explainer for the assessment methods used for this standard.



FUNCTIONAL SKILLS



- All apprenticeships require the achievement of functional skills in maths and English
- We will complete an initial assessment on BKSB with you to determine your current working level for each subject
- From there, we will put together the best learning plan for you to achieve the qualifications
- You may be exempt from this component of the apprenticeship programme if you can show certificates that meet the exemption criteria

Initial Assessment Level	Level 2 Apprenticeship	Level 3 or above Apprenticeship
Level 2+	Your skillscoach will support you to complete functional skills English and Maths at Level 1 This will be completed by month 5 of your apprenticeship English consists of 3 parts: Reading, Writing and a Speaking & Listening exam Maths: 1 exam	Your skillscoach will support you to complete functional skills English and Maths at Level 2 This will be completed by month 5 of your apprenticeship English consists of 3 parts: Reading, Writing and a Speaking & Listening exam Maths: 1 exam
Level 1-1.9	 Your skillscoach will support you to complete functional skills English and Maths at Level 1 This will be completed by month 5 of your apprenticeship English consists of 3 parts: Reading, Writing and a Speaking & Listening exam Maths: 1 exam 	A functional skills tutor will support you to complete functional skills English and Maths at Level 2 This will be completed by month 5 of your apprenticeship English consists of 3 parts: Reading, Writing and a Speaking & Listening exam Maths: 1 exam
Entry 3	 A functional skills tutor will support you to complete functional skills English and Maths at Level 1 This will be completed by month 5 of your apprenticeship English consists of 3 parts: Reading, Writing and a Speaking & Listening exam Maths: 1 exam 	We will discuss the best route forward for your apprenticeship with you and your employer
Entry 2 or below	We will discuss the best route forward for your apprenticeship with you and your employer	We will discuss the best route forward for your apprenticeship with you and your employer
Exemption Examples	GCSE English and Maths at Grade E or above, or Level 2 and above (for GCSE 2018 onwards) Level 1 Functional Skills in English and maths or Keys Skills in Communication and Application of Number Level 1 Adult Certificate in Literacy and Numeracy	GCSE English and Maths at Grade C or above, or Level 4 and above (for GCSE 2018 onwards) Level 2 Functional Skills in English and maths or Keys Skills in Communication and Application of Number Level 2 Adult Certificate in Literacy and Numeracy



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