

# OPERATIONS MANAGER LEVEL 5

APPRENTICESHIP STANDARD





## Operations Manager Level 5

Option to include Level 5 Diploma for Operational Leaders and Managers

Duration: 15 months + EPA

#### Workshop modules

- Self awareness
- Leading People
- Managing People
- Building Relationships
- Operational Management
- Communication
- Decision-making & Problem Solving
- Project Management
- Finance

# Google

Trustpilot

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## End Point Assessment

#### Professional Discussion Underpinned by a Portfolio of Evidence

This element will take the form of a Professional Discussion between the apprentice and the Independent End-Point Assessor. It gives the apprentice the opportunity to make detailed and proactive contributions to confirm their competency across the Knowledge, skills and behaviours (KSBs) mapped to the method. The Professional Discussion must last 60 minutes.

### **Written Project Report, Presentation & Questions**

A Written Project Report involves the apprentice completing a significant and defined piece of work that has a real business application and benefit. The Project will take typically 6 months to complete and is undertaken and completed on programme and pre-Gateway. Apprentices will then prepare for and deliver a presentation that, along with the Written Project Report appropriately covers the KSBs assigned to this method of assessment. The Presentation with Questions must last 60 minutes.

# Maths, English and Functional Skills within the Apprenticeship

All apprentices have the opportunity to develop English and maths skills as part of their apprenticeship and will need to develop skills sufficient for competence in their chosen apprenticeship standard.

A 16-18 year old must complete functional skills qualifications if they do not hold existing qualifications.

An individual aged 19 or over that does not hold existing qualifications, should decide with their employer if they would like to achieve functional skills but these would not be needed to achieve their programme.









The TESS Group 109 Innovation Centre Green St Northampton NN1 1SY 01604 210 500 info@thetessgroup.com www.tessgroup.co.uk



